



**13th Annual General Meeting &
13th Annual Conference
of**

**The National Federation of
Occupational Pensioners**

16th May 2023

Via ZOOM





Welcome from the National Chairman Paul Hands

Dear Colleagues,

On behalf of the Executive Committee, I extend a warm welcome to the thirteenth NFOP AGM/Annual Conference. The 2023 event has a very different look and feel to it following the decision taken by Conference last year to alternate future AGM/Conference's between physical and virtual events. I want to take this opportunity to thank each of you for agreeing to participate today and to those Branches who have submitted Motions for consideration. A virtual event cannot hope to replicate entirely the conditions and atmosphere of a physical conference. In particular it lacks the element of socialising and getting together which I appreciate is an important part of the conference experience. Meeting virtually however does enable us to complete the essential business of the AGM whilst also allowing opportunities for meaningful discussion and debate. We are grateful for the support of Connect PA who are 'hosting' today's proceedings. I wish you all an enjoyable and productive virtual AGM/Annual Conference 2023 and we all look forward to meeting up together at Southport in 2024.

Best Wishes

Paul Hands
National Chairman

Remembering friends and previous NFOP AGM/Conferences



Great Yarmouth, 2005

York, 2022



Blackpool, 2010



Blackpool, 2010



Southport, 2016



Scarborough, 2009



Scarborough, 2007



Annual General Meeting & Annual Conference 2023

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FUTURE CONFERENCE DATES

2024 - Southport - Tuesday 14th May & Wednesday 15th May

2025 - Virtual - Event via Zoom



Annual General Meeting & Annual Conference 2023

AGENDA

13TH ANNUAL GENERAL MEETING & ANNUAL CONFERENCE OF THE NATIONAL FEDERATION OF OCCUPATIONAL PENSIONERS TUESDAY 16TH May 2023

1. Opening of Conference and Annual General Meeting

Welcome by the Chairman
Housekeeping for virtual event
One minute silence for deceased colleagues

2. Chairman of the Conference Supervisory Committee

CSC Report 1 Pages 8-9
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3. Chairman's Guidance and Rulings

Pages 5-6

4. Minutes of the Annual General Meeting and Annual Conference 2022

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For approval as printed

5. Annual General Meeting

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APPROXIMATE TIMES

Tuesday 16th May 2023

Registration Opens - Delegates can start to join Zoom meeting 09.30
Conference/AGM Starts 10.00
End (Approximately) 12.30



Annual General Meeting & Annual Conference 2023

CHAIRMAN'S GUIDANCE AND RULINGS

Following the opening, the day's business will commence with the Annual General Meeting. Below are my rulings for the Annual General Meeting and Annual Conference.

Annual General Meeting

The Resolutions to the AGM have been identified by letters A-C.

Resolutions A to C are classed as Ordinary Resolutions, they require a simple majority to be carried (50 percent plus 1).

Resolution A - relates to the acceptance of the Annual Report and Accounts.

Resolution B - relates to the appointment of Auditors.

Resolution C - relates to the appointment of the Directors (Executive Committee).

There were no questions received on the Annual Report and Accounts 2022.

There were 9 nominations for the 8 seats on the Executive Committee, therefore all Branches were invited to participate in a ballot.

Annual Conference

Conference Motions have been numbered 1, 3, 4, 5 & 6 and will be taken in order as printed.

Motion 2 has been ruled out of order.

Virtual Event

Microphones should be on mute throughout unless addressing Conference. This helps keep noise and feedback interference to a minimum.

Video cameras are requested to be on but it is accepted that is a personal preference. Those not wishing to have their camera on can choose to keep it off.

The virtual event audio and visual will be recorded. This will be indicated by a red circle icon on the bottom navigation bar of the Zoom screen. If anyone does not want to be visible in the recording please turn off your video camera. This can be done by clicking on the video icon, located on the bottom left corner of the Zoom screen, to show a red line through it. Those with cameras off will show as a blacked-out box with a name inside.

Delegates must use the 'chat' function to address AGM/Conference by typing the message '**Wish to Speak**' along with the name of their branch and if they are for or against the Resolution or Motion. The message will automatically be sent to everyone and be visible in a right-hand side panel. Your 'chat' message will have your name as the sender. To send a message via the chat function once typed press the 'enter/return' key.



Annual General Meeting & Annual Conference 2023

CHAIRMAN'S GUIDANCE AND RULINGS

The chat function will be monitored and the Chair advised of any requests by delegates. The Chair will call on the delegate to unmute their microphone. Delegates must announce their name, branch and if they are for or against the Resolution BEFORE they start their address.

Delegates addressing conference are limited to three (3) minutes (Reg. 12.5.3).

The Chair will allow a few moments for any points being made to come to completion before asking the Delegate to stop.

The Chat function is to be used for any other requests including Point of Order, Point of Information, call for debate and extension requests.

Extension requests will go to a vote using the polling function. An extension of two (2) minutes will be allowed following a positive vote result.

If you are attending as an observer or other non-voting attendee, please abstain from voting.

Voting will be carried out using the 'polling' function of Zoom. This function allows delegates to place their vote, either yes or no, and submit it. A delegate poll will be followed by a proxy poll. The voting result will be declared by the Chair (Article 6.12).

A Resolution was carried at the 2018 Conference and AGM removing Regulation 12.9.3 and Regulation 12.9.4, pertaining to card votes, from the Regulations. The rules surrounding the demand for a 'poll' are detailed under Article 6. Any polls will be taken as directed by the Chair of the AGM (Article 6.9).

In the case of an equality of votes, the Chairman of the meeting shall be entitled to a second or casting vote. (Article 6.13).

Other Matters

Mobile phones should be on silent to reduce interference.

If you need to step away from Conference, please feel free to do so at any time. Please note that the event will continue in your absence, including any voting.

If internet connections drop during the event, please re-join the event when possible.

All procedure governing the AGM and Conference are documented in the Memorandum and Articles of Association and Regulations, therefore Standing Orders Governing Conference and the AGM are no longer required.

I look forward to seeing you all and convey the best wishes of your Executive Committee and CEO for another successful virtual Conference and AGM.

Paul Hands

National Chairman



Annual General Meeting & Annual Conference 2023

TERMS OF REFERENCE OF THE CONFERENCE SUPERVISORY COMMITTEE

1. The Conference Supervisory Committee shall act within these Terms of Reference and the requirements of Memorandum, Articles and Regulations in general and shall:
 - a. consider the admissibility of Resolutions to the Annual General Meeting, Amendments to Resolutions in accordance with Regulation 2.3, Regulation 12 and its subparagraphs and the guidance of the NFOP legal advisers as to its admissibility and compliance with current Companies Act and Companies House requirements. The Conference Supervisory Committee shall notify Branches, in writing or by email, of the exclusion of their Resolutions or Amendments and the reasons for their decision.
 - b. consider the admissibility of Motions to the Annual Conference, and Amendments to Motions in accordance with Regulation 13 and its subparagraphs and they shall notify Branches, in writing or by email, of the exclusion of their Motions, or amendments and the reasons for their decision.
 - c. composite Motions and seek to obtain agreement of the sponsoring Branches before the commencement of Annual Conference.
 - i. Where a Branch objects to such compositing, the Branches Motions and any Amendments will be placed on the Agenda in its original form. Such an objection must reach the Chief Executive Officer, in writing or by email by the date set out in Conference Circulars.
2. The Conference Supervisory Committee may consider the matters detailed in paragraph 1 a-c above, by email, telephone or writing, on receipt of the Resolution, Motion or Amendment, and if necessary at a meeting. Any meeting should be held as soon after the closing date as possible at a convenient venue.
3. Appeals against the decision of the Conference Supervisory Committee must reach the Chief Executive Officer, in writing or by email, by the 15th March. Failing agreement the Branch may request that the appeal is submitted to the Annual General Meeting if it relates to a Resolution or the Annual Conference if it relates to a Motion.
4. **Deadline Dates.** Whenever dates are quoted for e.g. receipt of Resolutions, Motions, Amendments, and Nominations, if the date shown coincides with a weekend or bank holiday the date is then automatically extended to the first working day after the date shown in these rules. Items not submitted by post will be accepted up to midday of the closing date and items sent by post will be accepted for the postal delivery on the closing date.
5. The Chairman of the Conference Supervisory Committee shall submit report(s) to the Delegates detailing:-
 - a. The number of Delegates attending
 - b. The number of proxy votes issued
 - c. The process for ballots and the collection of ballot papers
 - d. Amendments to Motions and Resolutions received and from whom
 - e. Details of any appeals against decisions of the Conference Supervisory Committee
 - f. Details of the Stewards
 - g. Details of Tellers
 - h. Housekeeping information about the Conference Venue
6. A nominated member of Headquarters staff shall input the votes cast by Branches into a vote recording programme approved by the Chairman of the Conference Supervisory Committee who shall verify the accuracy of the input for all ballots except ballots for the Conference Supervisory Committee.
7. Ballots for the Conference Supervisory Committee. A nominated member of Headquarters staff shall input the votes cast by Branches into a vote recording programme approved by the Chairman of the Conference Supervisory Committee. The Chief Executive shall verify the accuracy of the input.

Annual General Meeting & Annual Conference 2023

CONFERENCE SUPERVISORY COMMITTEE REPORT NO. 1

- 31 branches have indicated their intention to join in the virtual event session of the Annual General Meeting/Annual Conference of the National Federation of Occupational Pensioners on Tuesday 16th May 2023 to be held via Zoom. 56 delegates will be in attendance. The voting strength will be as follows:

Voting Strength			
Annual Conference		Annual General Meeting	
Hand	56	Hand	64 (56 + 8 EC)
Proxy votes	5	Proxy votes	5

Conference will be advised of any changes to these figures.

2. Executive Committee:

There were nine (9) nominations for the eight (8) positions on the Executive Committee, therefore all branches were invited to participate in a ballot for the Executive Committee. The results of this ballot are as follows:

Executive Committee			
Nominee	Branch	Votes	Appointee
Steven Turner	Bexley	88	Appointee
Vic Jeffries	British Steel	92	Appointee
Jayant Mandavia	Harrow & Wembley	40	-
Alok Agrawal	London West End	76	Appointee
Paul Hands	Midlands	92	Appointee
Suraiya Kassamally	Mount Pleasant & KEB	70	Appointee
John Hearn	Northern Ireland	94	Appointee
James Nelson	Reading	92	Appointee
June Lee	Shrewsbury	89	Appointee

3. Conference Supervisory Committee:

Dorothy Hanna will continue to serve. Two (2) nominations were received for the remaining two (2) positions on the Conference Supervisory Committee. Therefore, the following are appointed:

Conference Supervisory Committee	
Dorothy Hanna	Northern Ireland
Geoffrey Hadnam	Peterborough
Douglas Sibley	Worthing



Annual General Meeting & Annual Conference 2023

4. **Audit & Risk Committee:**

Ken Rees will continue to serve. One (1) nomination was received for the remaining one (1) position on the Audit & Risk Committee. Therefore, the following are appointed:

Audit & Risk	
Kenneth Rees	British Steel
Peter Hedgcock	Northern Ireland

5. **Appeals Committee:**

Three (3) nominations were received for the three (3) positions on the Appeals Committee. Therefore, the following are appointed:

Appeals Committee	
David Boyd	British Steel
Paul Holmes	Cambridge
Liz Godwin	Reading

6. The AGM will follow the first order of business, being the acceptance of the Minutes of the Annual General Meeting and Annual Conference 2022.
7. There are 5 Motions for this year's Annual Conference.
8. Motion 2 was ruled out of order.
9. There are no Emergency Motions.
10. There are no Amendments to Resolutions.
11. There are no Questions on the Annual Report and Accounts 2022.
12. **Mobile phones MUST BE SWITCHED TO SILENT** while the AGM/Conference is in session.
13. If you need need to step away from your device, please feel free to do so. **DO NOT CLICK LEAVE** this will remove you from the AGM/Conference and you will have to re-join.
14. Microphone function must be **SWITCHED TO MUTE** unless you have been granted permission to address Conference by the Chair. You must put your microphone on for the allocated speaking time and then turn it to mute again once the allotted time has ended.
15. **OBSERVERS** taking part in the virtual event **MUST NOT VOTE**.
16. **DELEGATES** taking part in the virtual event can vote YES/NO when advised to do so.
17. **PROXY** votes will be taken after the delegate vote and should be placed by the relevant branches when advised to do so.

Enjoy your virtual AGM and Conference

Dorothy Hanna

Chairman of the Conference Supervisory Committee



Annual General Meeting & Annual Conference 2023

MINUTES

THE 12TH ANNUAL GENERAL MEETING AND ANNUAL CONFERENCE 2022 HELD AT THE PRINCIPAL YORK HOTEL, 17TH & 18TH MAY 2022

1. Opening of Conference and Annual General Meeting

The National Chairman, Paul Hands opened the 12th AGM & Conference. He welcomed the delegates, guests and exhibitors and expressed how nice it was to be able to come together once again.

Exhibitors:

Affinity Resolutions - Bernard Seymour & Suzanne Lurie
BC Technologies - Brendon Wallace & Conal O’Gorman
PJ Hayman & Co. Ltd - Grant Whiskin & Nikki Sparkes

Guests:

Tara Aldwin - Director, Foxley Kingham, Chartered Accountants
Nicola Beighton - Technical Services Manager, BTPSM
Laura Blake – Partner, Connect PA
Malcolm Booth – Former CEO, NFOP
Paul Carter, Partner of Lisa Ray
Rachael Dumbleton – Administration Manager, BTPSM
Charlotte Lord – Administration Strategy Manager, BTPSM
Suzanne Lurie – Director, Affinity Resolutions
Conal O’Gorman – Director, BC Technologies
Lisa Ray – General Secretary, Civil Service Pensioners Alliance
Bernard Seymour – Director, Affinity Resolutions
Andrew Silk – Director, Highwood House Publishing Ltd
Nikki Sparkes – Chief Operating Officer, PJ Hayman & Co Ltd
Brendon Wallace – Director, BC Technologies
Grant Whiskin – Consultant, Partnerships & Markets, PJ Hayman & Co Ltd
Jill Ypey – Former National Chairperson, NFOP

Apologies were received from:

Christine Keith - Former EC Member
Tom Harrison - Former EC Member

2. Departed colleagues and friends were remembered with a minute’s contemplation



Annual General Meeting & Annual Conference 2023

MINUTES (CONT/...)

THE 12TH ANNUAL GENERAL MEETING AND ANNUAL CONFERENCE 2022 HELD AT THE PRINCIPAL YORK HOTEL, 17TH & 18TH MAY 2022

3. Conference Supervisory Committee Report

Chairman of the Conference Supervisory Committee, Dorothy Hanna gave her report and confirmed final attendance numbers of 64 delegates which satisfied the AGM quorum requirement of 50. Those appointed to the Conference Supervisory, Audit & Risk, and Appeals Committees were announced.

4. Chairman's Guidance & Rulings

The Chairman referred delegates to the Chairman's Guidance and Rulings published in the Conference Booklet.

5. Minutes of the Virtual Annual General Meeting and Annual Conference 2021

Approved as printed.

6. Annual General Meeting

The Chairman opened the Annual General Meeting

Resolutions A - Acceptance of the 2021 Annual Report and Accounts - Carried

Resolutions B - Appointment of Auditors - Carried

Resolutions C - Appointment of Directors - Carried

The Chairman closed the NFOP AGM at 11.00am

7. Welfare Fund AGM

The Welfare Fund AGM opened at 11.10am with a report by the Fund Secretary, June Lee as printed in the Annual Report and Accounts 2021. June advised that issues had previously been raised by members following questions about personal income and financial details on the application form. She reassured Conference that any details requested are necessary to give the application full consideration and all information is kept securely.

The Report and Accounts of the Welfare Fund for 2021 were agreed.

The Chairman closed the Welfare Fund Annual General Meeting at 11.45am.

8. Presentation - Laura Blake, Partner - Connect PA

Laura presented on the evolving state of UK politics, sharing insights on where we are now and how we are still navigating our way through the challenges of Brexit, the Covid – 19 pandemic, and the challenges the Government is facing with accusations around 'Partygate'.

Presentation – Brendon Wallace, Partner BC Technologies

Brendon delivered a presentation on computer security and how to mitigate risk. He stressed the importance of robust password management, dealing with 'scam' calls and provided an overview of voice over internet protocol, (VOIP) that BT have talked about introducing in 2025.



Annual General Meeting & Annual Conference 2023

MINUTES (CONT/...)

THE 12TH ANNUAL GENERAL MEETING AND ANNUAL CONFERENCE 2022 HELD AT THE PRINCIPAL YORK HOTEL, 17TH & 18TH MAY 2022

9. Annual Conference

The Chairman re-opened the Annual Conference at 2pm

Motion 1 – NFOP to lobby for the full implementation of the state pension 'Triple Lock' - **Carried**

Motion 2 – Increase in the Winter Fuel Payment - **Carried**

Motion 3 – British Steel Pension - future discretionary payments - **Carried**

Motion 4 – NFOP to lobby for non-implementation of mandatory voter identity verification at election polling stations - **Carried**

Motion 5 – New NFOP members to be allocated a Branch according to their postcode - **Lost**

At this point the Chairman directed that Conference would proceed to consideration of Motions 8 and 9 in order to provide more time for consideration on Motions 6 & 7 on day 2 of the Conference following the open debate.

Motion 8 - NFOP to campaign for 'uplift' of the Age Addition element of the state pension - **Carried**

Motion 9 - NFOP to explore the development of Pensioner Manifesto for agreement and endorsement by older people's organisations at national level - **Carried**

10. Presentation - Grant Whiskin, PJ Hayman

Grant Whiskin provided an overview of the travel industry, responded to general questions from the floor and advised delegates about updates and developments specifically relating to the NFOP Travel Insurance Scheme.

Conference was suspended at 4.30pm on Tuesday 17th May.

Conference was reopened at 9.30am on Wednesday 18th May

11. Open Debate

The open debate focussed on the financial challenges facing NFOP and the steps that have been/ are being taken to address this, ahead of Conference discussing and voting on Motions 6 & 7.

Motion 6 – Reduction in magazine issues from 6 to 4 with effect from 2023 - **Carried**

Motion 7 – Annual Conference / AGM to alternate between physical and virtual meetings commencing in 2023 with a virtual event - **Carried**



Annual General Meeting & Annual Conference 2023

MINUTES (CONT/...)

THE 12TH ANNUAL GENERAL MEETING AND ANNUAL CONFERENCE 2022 HELD AT THE PRINCIPAL YORK HOTEL, 17TH & 18TH MAY 2022

Presentation of Certificates of Merit

Certificates of Merit were presented to David Smethem, Merseyside branch (accepted by Harry Rimmer) and to Mervyn Bullock, Bristol Postal branch (accepted by Linda Cherry). Since the 2021 virtual AGM/Conference, the following members have received, or are due to receive, a Certificate of Merit, either by post or at a branch meeting: Ray Fayers (Bury St. Edmunds), Marina Gabriel and Sheila Gowler, (Peterborough), June Gilbey (Stoke-on-Trent), Robert Ward (York), Ann Beard and Shirley Withall (Luton), Ron Whitaker (London Northwest District).

Branch Vote of Thanks

Pat Mullany, (Walsall branch 334), gave the branch vote of thanks to Conference: St John Ambulance, the staff at the Principal York Hotel, the EC and most importantly to delegates for turning up. She also noted that it was lovely to see former Chair, Jill Ypey in attendance.

The results of the raffle were announced

Close of Conference 2022

The Chairman thanked all delegates, guest's and exhibitors for attending as well as the stewards, Dorothy Hanna and the members of the Conference Supervisory Committee, Warren Tully AV and his team, and the staff of NFOP, both those at Conference and back at Head Office. He wished everyone a safe journey home.

Conference closed at 12.30 pm on Wednesday 18th May



Annual General Meeting & Annual Conference 2023

13TH ANNUAL GENERAL MEETING OF THE NATIONAL FEDERATION OF OCCUPATIONAL PENSIONERS

1. Resolution A - Ordinary Resolution (*Simple majority required to carry*)

Acceptance of the Annual Report and Accounts

This AGM agrees to accept the Annual Report and Accounts for 2022 as printed.

Executive Committee

2. Resolution B - Ordinary Resolution (*Simple majority required to carry*)

Appointment of Auditors

This AGM agrees to appoint FKCA Ltd as auditors for NFOP on terms and remuneration to be determined by the elected Executive Committee Members.

Executive Committee

3. Resolution C - Ordinary Resolution (*Simple majority required to carry*)

Appointment of Directors

This AGM agrees to appoint the candidates submitted under Article 9.2 as the Elected Executive Committee Members for 2023/2024.

Executive Committee

Executive Committee	
Steven Turner	Bexley
Vic Jeffries	British Steel
Alok Agrawal	London West End
Paul Hands	Midlands
Suraiya Kassamally	Mount Pleasant & KEB
John Hearn	Northern Ireland
James Nelson	Reading
June Lee	Shrewsbury

CLOSE OF 13TH GENERAL MEETING



Annual General Meeting & Annual Conference 2023

MOTIONS FOR CONFERENCE 2023

1. **Motion 1**

We call on the Executive Committee to consider ways that branch officers could access members data on the central database. Following the introduction of the General Data Protection Regulations, it has made dealing with our own members extremely difficult, as headquarters have themselves found with the inability to correctly monitor the NFOP's membership. The only way that we can currently contact our members is through the branch notes, which are now only produced just four times a year. Because of this it is almost impossible to inform our members of planned activities early enough for them to be involved. Conference, therefore, directs the Executive Committee to consider ways that branch officers could have access to the information held on their members, and to be able to contact them collectively by using a branch page assigned to each individual branch on the website. This would once again allow us to keep members up to date on activities.

Ipswich & District Branch

2. **Motion 2**

This Conference directs the Executive Committee to arrange that NFOP lobbies HM Government effectively to support the operations and workforces of Tata Steel UK; Liberty Steel and British Steel and to continue to do so whilst the Energy Crisis lasts.

British Steel Branch

*Ruled out of order - regulation 15.2 bib
- outside the objects of NFOP*

3. **Motion 3**

This Conference directs the Executive Committee to arrange that NFOP lobbies HM Government without further delay to implement a system of comprehensive social care throughout the UK and fully to integrate eg the NHS and elderly care into it.

British Steel Branch



Annual General Meeting & Annual Conference 2023

MOTIONS FOR CONFERENCE 2023

4 **Motion 4**

This Conference directs the Executive Committee to arrange that NFOP lobbies HM Government to provide adequate financial support so as to extricate pensioners from the horrendous problem of having to decide whether to have heat or to eat in order to remain alive. This year, in the month of January alone, it is estimated that around 1,000 pensioners have died as a result of not having adequate heating in their homes to protect them against the cold weather.

British Steel Branch

5. **Motion 5**

This Conference directs the Executive Committee to draw up and implement a strategic action plan aimed at avoiding the existential threats to the entire organisation associated with year on year declining total membership associated with the virtual disappearance of large-employer-sponsored defined benefit pension provision throughout the private sector of the UK Economy.

British Steel Branch

6. **Motion 6**

This Conference directs the EC to lobby, campaign for or use methods jointly with LLA to have ear wax removal brought back under primary or community care. This is spasmodic at present and needs to be addressed by department of health and social care and appropriate NHS bodies. They could be asked to explore new models for these treatments. Timely removal or other appropriate treatment for removal is necessary for those using hearing aids which needs to be adequate and without costs. This will improve their quality of life. Additionally, there needs to be clear and concise guidelines to manage earwax so that people can help manage the problem at home.

Shrewsbury Branch

Annual General Meeting & Annual Conference 2023

NOMINAL ROLL OF DELEGATES

Branch Name	Branch No.	Title	First name	Surname
BAT Pensioners Assoc.	500	Mr	Adrian	Barnes
BAT Pensioners Assoc.	500	Mr	Michael	New
British Steel	403	Mr	Kenneth	Rees
British Steel	403	Mr	David	Boyd
British Steel	403	Mrs	Susan	Jones
British Steel	403	Mr	Paul	Poynter
Bury St Edmunds	139	Mr	Brian	Wilson
Bury St Edmunds	139	Mrs	Susan	Munro
Cardiff	144	Mr	Edward	Connolly
Cambridge	142	Mr	Paul	Holmes
Chippenham	151	Mr	Ronald	Pool
Darlington	161	Mrs	Audrey	Lax
Darlington	161	Mrs	Elizabeth	Henderson
Dorchester & Weymouth	168	Mrs	Jeane	Holmes
East London & Essex	208	Mr	Arun	Pandya
Edinburgh	174	Mr	Richard	Finch
Gloucestershire	185	Mrs	Linda	Cherry
Gloucestershire	185	Mr	Chris	Cherry
Guildford	192	Mr	Robert	Shorto
Guildford	192	Mr	Chris	Sykes
Harrow & Wembley	196	Mr	Jayant	Mandavia
Harrow & Wembley	196	Mrs	Panna	Mandavia
Hastings & Bexhill	198	Miss	Betty	Harrow
Ipswich	210	Mr	Michael	Holbrooke
Ipswich	210	Mrs	Merle	Holbrooke
Leeds	221	Mr	Barry	Shepherd
Leeds	221	Mrs	Geraldine	Taylor
Leeds	221	Mr	Michael	Joyce
Leicester	222	Mrs	Sue	Rodriguez
Leicester	222	Mrs	Heather	Furnival
London Regional	228	Mr	Paul	Marlow
London Regional	228	Mr	Michael	Davis
London West End	226	Mrs	Saroj	Bansal
London West End	226	Mr	Subhash	Bansal
Luton	249	Mr	Roger	Turner
Luton	249	Mrs	Julia	Turner
Merseyside	256	Mr	Harry	Rimmer
Merseyside	256	Mrs	Geraldine	Barker

Annual General Meeting & Annual Conference 2023

NOMINAL ROLL OF DELEGATES

Branch Name	Branch No.	Title	First name	Surname
Midlands	121	Mr	Gerald	Simpson
Midlands	121	Mr	Keith	Coggins
Mount Pleasant & KEB	380	Ms	Rajeshree	Vora
Northern Ireland	267	Mr	John	Mahood
Northern Ireland	267	Mr	Peter	Hedgcock
Northern Ireland	267	Mr	Michael	McLaughlin
Nottingham	270	Mr	Lawrence	Barber
NWG Kent Area Pensioners Club	502	Mr	John	Rowland
NWG Kent Area Pensioners Club	502	Mrs	Christine	Cookson
NWG London Pensioners & Friends	501	Mr	Howard	Lawrence
NWG London Pensioners & Friends	501	Mr	Ted	Rowlands
Peterborough	278	Mr	Steven	Powell
Peterborough	278	Mr	Terence	Gowler
Reading	290	Mrs	Liz	Godwin
Reading	290	Mrs	Dawn	Lever
Reading	290	Mrs	Janet	Nelson
Shrewsbury	305	Mr	John	Joyner
York	354	Mrs	Shelagh	Kenny

OTHERS IN ATTENDANCE

Eamonn Donaghy	CEO
Amanda England	Operations & Finance Manager
Richard Pollock	Communications and Events Manager
Zoe Fox-Holmes	Assistant to Communications & Events Manager
Dorothy Hanna	Chair, Conference Supervisory Committee
Michael Monaghan	Regional Organiser, Northern Ireland
Alan Spinks	Regional Organiser, Scotland
Tara Aldwin	Director, Foxley Kingham Chartered Accountants
Conal O’Gorman	Director, BC Technologies
Fiona Gardner	Host, Connect PA
Luca Ingrassia	Host, Connect PA



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NFOP
Welfare Fund

ANNUAL GENERAL MEETING
2023



Annual General Meeting & Annual Conference 2023

AGENDA

ANNUAL GENERAL MEETING OF THE NFOP WELFARE FUND TUESDAY 16TH MAY 2023

- 1. Minutes of the 2022 Annual General Meeting**
- 2. Presentation of the Annual Report and Accounts**
Published in the Annual Report Booklet 2022
- 3. Welfare Committee Secretary Report**
Summary of Cases 2022
- 4. Questions and Comments**
- 5. Donations**



Annual General Meeting & Annual Conference 2023

MINUTES

OF THE NFOP WELFARE FUND ANNUAL GENERAL MEETING 2022 HELD AT THE PRINCIPAL YORK HOTEL,

1. Minutes of the 2021 Annual General Meeting

Minutes agreed as printed

2. Presentation of Annual Report and Accounts

June Lee, Welfare Secretary, referred to the Welfare Summary Report and gave a brief overview.

- a. June advised that issues had previously been raised by members following questions about personal income and financial details on the application form. June reassured Conference that any details requested are necessary to give the application full consideration and all information is kept securely.
- b. June thanked those who contribute to the Welfare Fund via the 1001 Club.
- c. Total of grants made during 2022 amounted to £6,503.

3. Welfare Committee Secretary Report

June Lee presented the report

- a. 13 cases came from the following sources:
 - 5 cases from NFOP/BT Member
 - 4 cases from NFOP/RM Member
 - 1 case from NFOP/State Pension Member
 - 1 case from NFOP/Teachers Pension Member
 - 2 cases from NFOP/Unknown employer
- b. Seven cases were not given a grant as the requests fell outside the Welfare Fund Committee's remit or Fund criteria.
- c. No cases were referred to the Rowland Hill Fund.
- d. 7 grants were made to meet part or all of the costs of: household and personal items, riser recliner chair, electric cooker, sofa bed, stairlift, mobility scooter and sofas.
- e. 1 case remained outstanding as at the year end
- f. The Welfare Committee Secretary thanked the staff at Head Office for their help and patience with claimants and their care and empathy with members that need assistance.

4. Questions and Comments

- a. There were no questions from the floor

5. Donations

- a. £1,01868 donations from branches
- b. £16,926 donations from closing branches



Annual General Meeting & Annual Conference 2023

SUMMARY OF NFOP WELFARE FUND CASES 2022

Total number of cases received during 2022 = 13

Breakdown of cases:

- 5 cases from NFOP/BT Member
- 4 cases from NFOP/RM Member
- 1 case from NFOP/State Pension Member
- 1 case from NFOP/Teachers Pension Member
- 2 cases from NFOP/Unknown employer

Seven of the 13 cases received were rejected for the following reasons:

- Electricity bill x 2 cases – outside of remit
- Bank Statements not provided x 2 cases – grant declined
- Items purchased before approaching Welfare Fund – grant declined
- Funeral expenses – non-member – outside of remit
- Nursing home fees – outside of remit

During 2022 the Welfare Fund Committee paid grants to 7 cases. Total grants paid out in 2022 amount to £6,503, which includes £1,950 carried forward from 2 outstanding cases from 2021.

At the end of 2022, there is 1 outstanding case with a grant total amount of £858.

Goods or services provided to the claimants were as follows:

- Household and personal items
- Riser Recliner Chair
- Electric Cooker and Sofa Bed
- Stairlift
- Mobility Scooter
- Sofas

No grants were paid out in the months of January, February, April, May, June, July, and November. No new cases were received in April, June, and October. Despite regular notifications in the NFOP magazine, the Fund was undersubscribed during 2022. We would ask Branches to highlight the availability of the Fund to their members and encourage eligible members who may be experiencing hardship to consider applying.

A special thanks goes to our members and branches who have generously donated to the Fund which enables the committee and trustees to continue to give out grants to our less fortunate members. This, in many cases, allows members to keep their independence in their own homes.

Thanks also to my colleagues on the Welfare Fund Committee for their sound advice and words of wisdom and staff at Head Office for their patience when dealing with our claimants.

June Lee
Secretary to the NFOP Welfare Fund Committee

NOTES



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